

Monumental Market Shift Lead Position

Description of Duties & Responsibilities

Monumental Market is looking for someone to join our growing team! A shift leader will be formally responsible for the following: completion of barista prep items & maintaining coffee pars; assistance with catering & other special projects; conducting minor inventory; maintaining petty cash & change flow; point person for customers when owner/manager is unavailable; (higher responsibility to make sure messages get passed along etc); assisting with implementation of cleaning projects. Assist customers with special order requests and confidently describe bakery/coffee order options. Additional tasks may be required, within reason to job. Overall, this position will be a supportive role to the owner/manager - to make sure the FOH operations are consistent and completed daily, and to ensure all customers experience a clean, well stocked, and inviting store!

Specific qualifications for the role include:

- 1-2 years experience in food service; preferred experience with coffee & espresso
- Previous shift lead or equivalent experience preferred
- Strong organizational & delegation skills
- Maintain cleanliness to ServSafe/Health Code standards
- Work with staff on creating a positive work environment
- Assist in training of new staff on register and barista positions
- Oversee inventory relevant to FOH operations
- Collaborate with manager on seasonal/special products or events
- Ensure excellent customer service/experience
- Work 20-25 hours a week with weekend availability
- ServSafe + Allergen Awareness certificates is a plus!

Compensation

- \$22-\$26/hour (base wage of \$16/hour plus additional \$6-\$10/hour of pooled tips)
- 35 hours PTO
- Consistent schedule
- Earned paid sick-time
- 25% employee discount on all bakery/coffee products

Other Info

- Shift leads are expected to be help take any open shifts that haven't been covered (within reason)
- When taking time off, they will make sure the shifts are supported and well prepared prior to leaving (i.e communicate any prep needs, or special event details to the staff covering for them while they are away)
- The ideal Monumental team member is enthusiastic about working in a close knit community, a hard worker, and can provide feedback or suggestions with grace and receive feedback with the same attitude.